



FAQ's

Bridge Made Simple Webinars and Games

How do I purchase and watch a webinar?

You have two choices. Watch LIVE or purchase a previously aired webinar from the STORE at: <https://www.larryco.com/bridge-store> or our [Webinar Library](#).

The links to purchase the LIVE webinars are always available on the homepage at:

<https://www.larryco.com/>

Please keep in mind the following when purchasing a LIVE webinar:

In the larryco.com STORE you can use a credit card or Paypal. If you choose Paypal,

- Paypal loves to buffer, please be patient and let it complete the transaction
- If you do not get an immediate confirmation with your link after paying, it may not have processed!
- If you are purchasing the LIVE webinar from Zoom, Paypal will have a credit card option at the bottom of their screen, just scroll down

What's the difference between LIVE and recorded?

If you register and watch LIVE you can ask any of our staff questions. The staff consists of great bridge teachers and ACBL Directors, so rest assured you're getting good information and this helps keep the lecturer on topic and focused with his/her lesson. The LC staff is there to keep you on track and to help you with any questions that you have. To ask them a question, you do it through Q&A.

Sometimes, they will save your question until the end for the lecturer to answer.

The CHAT button is for you to answer Larry's (or any lecturer's) questions to the students so he/they can get a feel of where you are as a group. Other attendees cannot see your "guess" so you'll never be embarrassed.

What happens if I miss the LIVE event I registered for?

If you miss the LIVE streaming, you will still get a link after the airing to watch at your leisure along with the link to the lesson notes and any other associated quizzes or extras. KEEP THIS EMAIL as you'll want to reference the lesson notes etc. This email comes to EVERYONE who registered whether you show up live or not.

All of our webinars are recorded and put in the STORE at <https://www.larryco.com/bridge-store>. So if you missed registering for a webinar, rest assured they will be there for you to purchase later. It takes us about 1-2 hours to process the recording sometimes longer.

If I buy a webinar in the STORE, how do I get it?

All of your purchases from the STORE will be available in your account under Previous Purchases (under the email address that you used to buy). You will need to set up an account to access them. It is easy and you only need a 5 letter password. [You can find directions here.](#)

If I register for a LIVE webinar, how do it get that?

An automated email is sent with the link to join the webinar on a specific date and time. KEEP THIS EMAIL! Another one will be sent 24 hours and 1 hr before. Sometimes we include the link to lesson notes in these but you do not have to read the notes ahead to be prepared for the webinar.

Or just log into your account and get your links to join there. **You must be logged into Zoom before clicking this link.**

You need only one of these emails to join or log into your larryco.com account. (If the webinar was sold exclusively through Zoom.com your Larryco.com account will not have the join link.)

What's included in the webinars?

We include professionally produced lecture notes for all classes. Some are extensive where needed. [These notes can be downloaded and, if you wish, printed.](#) Some classes (Larry's and Robert's) come with 4 deals in an interactive quiz format or an interactive quiz.

[As stated above if you register for a LIVE webinar, a link to watch \(again or if you missed it LIVE\) will be emailed after the event for you to watch as your leisure as many times as you want.](#)

Do I need the Zoom app or to download anything ahead of time?

Yes, if you have never used Zoom - when you first purchase a webinar you will be sent a link, click on that link and then click on the download button that zoom offers. It shouldn't take very long and then it will be on that device for your use. If this doesn't work easily here are some additional instructions:

https://www.larryco.com/uploaded/pdf/pdfup_435.pdf

What about downloading Shark Bridge?

You do not need to download anything to use Shark. But Shark sometimes offers a free 90-day trial on their App and this is a good product. You will want to download that and then the hands/deals that we offer in the webinar will be loaded into the App so that you can refer to them as often as you want. We will also usually give you a pdf of the hands/deals if you choose to not try the trial.

When I go to use Shark I get a BLACK screen. What is the problem?

Shark will not work on an outdated browser – so if you get a black screen when you try Shark – this is the issue. Shark recommends Chrome, Edge, or Safari (on iphones and ipads). But other updated browsers will work.

When I go to use Shark, I get a security alert. Why?

Since Shark is working as a card game ALL security features consider it a gambling game...go figure. So you'll need to let your security on your router know that it is OK.

How long are the webinars?

The webinars are 1HR of lecture time and 20-30minutes of Q&A

Do I have to watch LIVE?

No. If you miss the webinar about 1.5hrs after the airing a FOLLOWUP email is sent with the link to watch at your leisure. In this email will also be another link that has the professionally produced lesson notes and sometimes more items. Larry's usually have 4 Practice Deals (in quiz form) and sometimes Robert's have a quiz.

What time do they start?

Currently all webinars start at 2:00PM Eastern.

What days are the webinars?

It's best to consult the [Webinar Library](#) for the schedule.

How much do they cost?

Larry's, Mike L., and Robert's are \$15. Michael's are \$10. Current prices are listed in the STORE at larryco.com

How long is the recorded webinar link good for?

Indefinitely.

How do I keep track of all my links?

We suggest you create a file in your personal email account and put all of your LIVE webinar links there. If you know Excel, you could build a spreadsheet and put them there also. Also, please create a login ASAP and take advantage of the free Postmortems, game results, and access to all of your STORE purchase LINKS.

It is easy and you only need a 5 letter password. [You can find directions here.](#)

What level are the webinars?

Most of our lecturers try to teach at an intermediate level with lots of good advanced and beginner information thrown in. Kit's are more advanced than the others.

I would like to play in your games. Which are currently Thursdays and Fridays at 3:45 Eastern following the Webinars. What do I do?

You must purchase a webinar the week of the game you want to play in. You can either get a LIVE webinar (any of the three held that week) or buy one from the store. Then read this:

https://www.larryco.com/uploaded/pdf/pdfup_488.pdf

I still have questions. Who do I ask?

Our lovely and patient Cheryl. You can reach her at webinars@larryco.com or (973) 303-3232